FieldWorker

Casestudy

ClarkCare
New Jersey

Change Lives by Enhancing Human Potential

Derek Clark, Founder and CEO
www.clarkcarenj.com
Supporting over 150 individuals

Validated case notes and documents *in one place*–with faster billing cycles!

Type
Support Coordination & Service Provider Agency

Using FieldWorker since June 2021

FieldWorker has become an integral part of our day-to-day operations!

FieldWorker is an excellent product! It has had a big positive impact on our growing business. We can track activities, see what's outstanding for each employee, and see which visits are taking place – all with proof for any audit. I can see and validate case notes, and we have all documents in one place, and our billing cycle is much faster.

ClarkCare uses FieldWorker to:

- Keep all documents and data **in one place**, accessible to employees and ready for audits.

- Generate **Medicaid billing** information and automate state-mandated EVV processes.

- Easily manage and **update case notes**, helping ensure records are up-to-date.

The Challenge

Reduce time spent on task and document management without breaking the bank.

Building a new agency, there are many tasks to juggle. We have to track service visits by our staff, collect documents, do billing, ensure we're EVV compliant – and then make sure all of these are recorded and collected as proof in case of an audit. We didn't have the tech or resources to develop this, and we didn't want to commit a lot of money upfront for expensive software.

The Solution

A tool that simplifies the way we work – with strong support!

I found FieldWorker to be very good at simplifying our workflows, documentation, billing and audit prep, all things that can otherwise overwhelm agencies. The support team was very strong, helping me work through new state-required processes such as EVV and Billing. FieldWorker is easy to use and built using the latest tech!

The Outcome

Access everything in one place with automated billing – saving time, boosting productivity!

Our first client and employee were up and running on the very first day! All my staff now use the FieldWorker app, and tasks are easily tracked and managed. Features such as management dashboards, reports and EVV billing have greatly saved us time and money. Without FieldWorker, we'd be spending over 30 hours a month managing all our data over different tools.

Schedule demo

Reach out to us!