FieldWorker Product Update – New for 2022

Our team has been hard at work building new features and improving the FieldWorker platform to make it even easier for you to manage your cases.

We've been listening to your feedback and thinking of ways to improve the platform, so here are our new updated features! We want to empower your team and you to continue the excellent work you do.

Release Round-up

- A **new customer center** with all your customer details and files in one place.
- **Better time management** to make it smoother than ever before.
- **Enhanced configuration setup** to fit FieldWorker to your way of working.
- **Flexible task settings** and management to help your team meet deadlines.
- A new **EVV reporting module** for agencies in New Jersey.
  … and more!

With this update, we want FieldWorker to adapt to enhance the way your team specifically works.

Adapt FieldWorker to suit your own team's rhythms

Every agency has their own tried-and-tested way of running things. That's why it's important that FieldWorker isn't a one-size-fits-all kind of platform. That's why we've introduced greater flexibility than ever before to configure FieldWorker to suit the way your agency works.

All your client details in one place

Your clients are at the heart of the work you do. Now you and your team have access to your very own client control center! We've built a new section within our platform to show you all your clients' details in one place – including contact and ISP details in addition to related tasks and visits.

Time management revamped

Time management isn't as simple as just tracking time. We've introduced more options and flexibility when it comes to integrating your timesheet entries with your payroll and managing your team's time expenditure.

In need of simpler EVV?

We know how tricky the EVV process can be. That's why we've been finding ways to simplify the process from our side.

Now, agencies in New Jersey can define which tasks need to be submitted to aggregators for EVV, for the required information will automatically be captured for these tasks.

FieldWorker then sends this information to the aggregator HHA Exchange. And to ensure you have transparency over the process, you'll be able to see any tasks which are rejected by the aggregator in addition to information about why. This allows you to quickly take action to resolve issues and resubmit these tasks, saving you time and frustration.

Finally, FieldWorker will additionally generate EVV invoices for any payments submitted to Medicaid via the EVV system, ensuring your records are complete and up-to-date.

Interested in EVV for your agency?
Get in touch with our team at **evv@fieldworker.ai**

FieldWorker: Designed to Empower Your Agency

Want to use a platform designed to help your agency succeed and grow?

Sign up